



Uttar Pradesh Medical Supplies Corporation Limited

Registered office: SUDA Building, 7/23 Sec-7, Gomti Nagar Extension, Lucknow-226002
Website: www.upmsc.in **E-Mail:** gm.scm@upmsc.in **Contact No.:** 0522-2838102

GEM Tender for CMC Of Equipment - Walk In Cooler

Uttar Pradesh Medical Supplies Corporation Limited, Lucknow invites tender on GeM Portal from eligible and qualified Bidders to provide CMC services for Walk in Cooler at UPMSCL Central District Drug Warehouse Lucknow. The schedule of Tender activity is as here under:

| S. N | Description of Item for tender | Equipment's Name as on GeM | Tender Reference no | Commencement of Downloading of Tender Document | Date and Time of Pre-Bid meeting | Last Date & Submission of Online Bids | Date & Time of Opening of Technical Bids | Technical Evaluation Result | Date & Time of Opening of Financial Bid | Financial Evaluation Result |
|------|--------------------------------|----------------------------|---------------------|--|--|---------------------------------------|--|------------------------------|---|------------------------------|
| 1 | CMC Of Equipment | Walk In Cooler -2 Number | GEM/2025/B/6662154 | 09 Sep 2025 | 17 Sep 2025 Time 11.00 AM in conference hall of UPMSCL HQ, Lucknow | 30 Sep 2025 up to 06:00 PM | 30 Sep 2025 up to 06:30 PM | To be declared on GeM Portal | To be declared on GeM Portal | To be declared on GeM Portal |

The details of tender notice are given on GeM Portal & UPMSCL website www.upmsc.in. Kindly check GeM Portal & UPMSCL website for any detail & updates.

Sd
Managing Director
UPMSCL

बिड दस्तावेज़ / Bid Document

| बिड विवरण / Bid Details | |
|---|--|
| बिड बंद होने की तारीख/समय / Bid End Date/Time | 30-09-2025 18:00:00 |
| बिड खुलने की तारीख/समय / Bid Opening Date/Time | 30-09-2025 18:30:00 |
| बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date) | 180 (Days) |
| मंत्रालय/राज्य का नाम / Ministry/State Name | Uttar Pradesh |
| विभाग का नाम / Department Name | Medical Health And Family Welfare Department Uttar Pradesh |
| संगठन का नाम / Organisation Name | N/a |
| कार्यालय का नाम / Office Name | Lucknow Hq |
| वस्तु श्रेणी / Item Category | Customized AMC/CMC for Pre-owned Products - WIC; Blue Star; Comprehensive Maintenance Contract (CMC); 3; No |
| अनुबंध अवधि / Contract Period | 2 Year(s) |
| बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years) | 7 Lakh (s) |
| उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service | 3 Year (s) |
| इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है / Past Experience of Similar Services required | Yes |
| वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Exemption for Years Of Experience and Turnover | Yes Complete |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years Of Experience and Turnover | Yes Complete |
| विक्रेता से मांगे गए दस्तावेज़ / Document required from seller | Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |

| बिड विवरण/Bid Details | |
|--|--|
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in) |
| बिड लगाने की समय-सीमा बढ़ाने के लिए आवश्यक न्यूनतम सहभागी विक्रेताओं की संख्या। / Minimum number of bids required to disable automatic bid extension | 2 |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended | 7 |
| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled | Yes |
| रिवर्स नीलामी योग्यता नियम/RA Qualification Rule | 50% Lowest Priced Technically Qualified Bidders |
| बिड का प्रकार/Type of Bid | Two Packet Bid |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation | 2 Days |
| अनुमानित बिड मूल्य /Estimated Bid Value | 700000 |
| मूल्यांकन पद्धति/Evaluation Method | Total value wise evaluation |
| मध्यस्थता खंड/Arbitration Clause | No |
| सुलह खंड/Mediation Clause | No |

ईएमडी विवरण/EMD Detail

| | |
|-----------------------------|---------------------|
| एडवाइजरी बैंक/Advisory Bank | State Bank of India |
| ईएमडी राशि/EMD Amount | 7000 |

ईपीबीजी विवरण /ePBG Detail

| | |
|---|---------------------|
| एडवाइजरी बैंक/Advisory Bank | State Bank of India |
| ईपीबीजी प्रतिशत (%) /ePBG Percentage(%) | 5.00 |
| ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months). | 30 |

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and

Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Managing Director
UPMSCL
(Managing Director)

विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

| | |
|-------------------------------|-----|
| एमआईआई अनुपालन/MII Compliance | Yes |
|-------------------------------|-----|

एमएसई खरीद वरीयता/MSE Purchase Preference

| | |
|---|----|
| एमएसई खरीद वरीयता/MSE Purchase Preference | No |
|---|----|

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
3. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
4. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of

quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

8. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

9. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Please provide list of spares/parts/replacement for AMC services [1757413463.pdf](#)

Scope of Work: [1757413499.pdf](#)

Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract: [1757413549.pdf](#)

Performance certificate of providing AMC/CMC for the same machine (of quoted make and Model) issued by Head of the Department or Institution after a minimum period of Y months of starting of contract. Also specify the documents to be uploaded by Service Provider in Compliance of this condition.: [1757413569.pdf](#)

The Bidder should have adequate skilled technical human resource to meet the work load. Also specify the documents to be uploaded by Service Provider in Compliance of this condition.: [1757413599.pdf](#)

Product/Equipment Details: [1757413634.pdf](#)

Pre Bid Detail(s)

| मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time | प्री-बिड स्थान/Pre-Bid Venue |
|---|--|
| 17-09-2025 11:00:00 | UPMSCL, SUDA Bhawan, 7/23, Sector-7, Gomti Nagar Extension, Lucknow-226010 E-Mail: gm.scm@upmsc.in Website: www.upmsc.in Contact Number: 0522-2838102 |

Customized AMC/CMC For Pre-owned Products - WIC; Blue Star; Comprehensive Maintenance Contract (CMC); 3; No (2)

तकनीकी विशिष्टियाँ /Technical Specifications

| विवरण/ Specification | मूल्य/ Values |
|----------------------|---------------|
| कोर / Core | |

| विवरण/ Specification | मूल्य/ Values |
|----------------------------------|--|
| Product category | WIC |
| Product Brand | Blue Star |
| Type of service | Comprehensive Maintenance Contract (CMC) |
| Preventive Maintenance Frequency | 3 |
| Manpower Required | No |
| एडऑन /Addon(s) | |

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / Quantity of product/equipment | अतिरिक्त आवश्यकता /Additional Requirement |
|---------------|--|---|--|---|
| 1 | Rajeev Bajpai | 226012,Transport Nagar, Near LLJK Building, Lucknow | 2 | <ul style="list-style-type: none"> Number of months within the contract period for which service is required : 8 |

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

2. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in

accordance with the laws.

---धन्यवाद/Thank You---



Uttar Pradesh Medical Supplies Corporation Limited

(A Govt. of Uttar Pradesh Undertaking)

GSTIN: 09AACCU2250P1ZZ CIN: U85310UP2018SGC102425

Registered Office : SUDA Bhawan, 7/23, Sector-7, Gomti Nagar Extension, Lucknow-226010

E-Mail: gm.scm@upmsc.in Website: www.upmsc.in Contact Number: 0522-2838102

Name of the Equipment's for CMC: Walk in Cooler-Blue Star

The bid is invited for providing CMC of Walk in Cooler/Cold Chain Room (2°C-8°C) with following details

| Sr. No | Make | Model | Description | Product Serial No | Capacity | Inventory |
|-----------------------|-----------|-----------------|---------------------------------------|-------------------------|-------------|---|
| Cold Room 1 -300 Sqft | | | | | | 1. Puff Pannel-116.05sqm 2. Double Skin Puff door- 01Nos 3. A.C unit 40000 BTU per hour i. Indoor Unit 02 Nos ii. Outdoor Unit 02 Nos iii. Electronic Temperature Indicator 02 Nos Other Accessories installed (other brand) <ul style="list-style-type: none">30KVA StabilizerHigh Temperature AlarmSwitch Box Type 100ampThermograph |
| 1 | Blue Star | RUAH04012CS-I-N | EVAP UNIT BCU40R22 NEW | RUAH04012CS-I-NGRI00228 | 40000.0/BTU | |
| 2 | | RUAH04012CS-I-N | EVAP UNIT BCU40R22 NEW | RUAH04012CS-I-NGRI00227 | 40000.0/BTU | |
| Cold Room 2 -500 Sqft | | | | | | |
| 3 | Blue Star | RUAH01514KP-I | EVAP UNIT FOR POSITIVE TEPM 15K-R404A | RUAH01514KP-ICUI00184 | 15000.0/BTU | 1. Puff Panel- size 10.50*5.50*3.30 mtr – 01Nos 2. Refrigerator in all respect complete 03 Nos 3. Electric Panel in all respect complete 01Nos 4. Tube Light 03Nos. 5. M.S Rack 08Nos. Other Accessories installed (other brand) <ul style="list-style-type: none">30KVA StabilizerHigh Temperature AlarmSwitch Box Type 100ampThermograph |
| 4 | | RUAH01514KP | EVAP UNIT FOR POSITIVE TEPM 15K | RUAH01514KP-ICUI00185 | 15000.0/BTU | |
| 5 | | RUAH01514KP | EVAP UNIT FOR POSITIVE TEPM 15K | RUAH01514KP-ICUI00176 | 15000.0/BTU | |

| Sr. No. | Name of the instrument | Make and model | Quantity | Date of installation | Cost of the instrument | Scope & nature of work | Required Service period | Place of work |
|---------|------------------------|----------------|----------|----------------------|------------------------|------------------------|-------------------------|---------------------------------|
| 01 | Walk in Cooler | Blue-Star | 1 | 22.01.2019 | Rs.15.65 Lacs | As detail mentioned | 2 year | UPMSCL Lucknow Drug warehouse-1 |
| 02 | | Blue-Star | 1 | 29.11.2021 | Rs.23.76 Lacs | As detail mentioned | 2 year | UPMSCL Lucknow Drug warehouse-1 |

Annexure 1

Maintenance Service includes Comprehensive Maintenance contract & shall contain following Scope & Nature of Work.

Details of Visit:

1. One number of preventive maintenance service visits in each quarter, visit shall be automatized by the firm within fixed duration.
2. Breakdown maintenance visits as and when required during entire contact period.
3. Both the machines (mentioned in above table) shall be checked and serviced by default (preventive maintenance) once in each quarter.

List of Hardware and other installed in Walk in Cooler, covered under CMC

1. Each such preventive maintenance service shall mainly consist of cleaning, checking & lubricating (if applicable, based on need as a matter of routine).
2. Break down calls shall be attended as & when required within six (6) hours of complaint lodged / call receipt as lifesaving dugs kept inside i.e. matter of emergency.
3. Maximum turnaround time- 72hours.
4. Service Level- Uptime 95% annual
5. Free repairing, replacement of defective/ worn-out parts or serviceable parts such as refrigerator system, compressor, electrical components, Gas changing, circuits, Compressor repairs/ Changing and controls, fan motors and other spare parts as & when required, as well as reprocessing of the equipment. The selected agency shall carry out every repairs including replacement of spare parts to facilitate smooth functioning of the machine at no extra cost (all parts included).

Repair Assistance

1. Free transportation to the service station & back in case the equipment part of equipment required to be moved to service station.
2. Alternate backup machine/ part shall be providing by the selected agency on standby/ temporary basis, in case of breakdown/ failure of main machine without any extra cost till complete repair of machine.
3. The selected agency shall ensure use of spare parts in case of repair replacement should be genuine with existing setup.

Maintenance Tips and Guidelines

1. During service visits for preventive maintenance, the service engineer would provide maintenance tips/hands-on training to workers of Drug warehouse for troubleshooting and maintenance.

Training and Demonstration:

1. A demonstration of the complete running of the instrument will be familiarizing the personnel with its functionality of cool chamber at no extra cost.

Terms & Condition:

1. Contract Period- **2 Year**
2. Minimum Average Annual Turnover of the bidder (For 3 Years), **2021-2022, 2022-2023, 2023-2024 - 7 Lacs. (Annual Turnover should be updated on UDIN)**
3. Years of Past Experience Required for same/similar service- **03 Years**
4. MSE Exemption for Years of Experience and Turnover- **Yes**
5. Startup Exemption for Years of Experience and Turnover- **Yes**
6. Bid to RA enabled- **Yes**
7. Bid Validity- **180 days**
8. Bid Duration- **21days**
9. RA Qualification Rule- Allow 50% bidders to qualify for RA
10. Type of Bid- Two Packet Bid- Technical & Financial Bid
11. Time allowed for Technical Clarifications during technical evaluation- **02 days**
12. Evaluation Method- Total value wise evaluation
13. EMD Detail- **1% of Bid Value**
14. e-PBG Detail- **5% of Bid Value**
15. Bid splitting not applied
16. Pre Bid Detail(s)
17. Estimated Bid Value- Rs. **3.5 Lac/year (07 Lac for 2year)**
18. The bidders shall have to submit the following documents along with quotation on Gem. with the period.
 - a) Self-attested copy of valid PAN card.
 - b) Self-attested copy of GST registration certificate
 - c) Self-attested copy of earlier order copies/experience in Govt./Semi Govt./Corporate office/Medical Institute as AMC/CMC provider of Walk in Cooler/ Fridge/ Cold Room, ILR, Deep Fridge etc.
 - d) Acceptance of All ATC & Non-Blacklisting/ Liquidation declaration.
19. The quoted rate shall be fixed for 2 year of the contract period and shall not be subject to adjustment on any account.
20. The order to be awarded to the quotationer, whose quotation has been determined to be substantially responsive and has offered lowest evaluated price.
21. Incomplete, irregular, unsigned documents will not be considered.
22. The selected agency shall one preventive maintenance service in each quarter along with emergency service as & when required during the CMC period. The agency shall provide one dedicated contact number for complain logging.
23. The selected agency shall carry out the maintenance work by itself, not engage sub-contractor or third-party for carry out the CMC work.
24. Quarterly Billing is required for payment.
25. If service not provided by the selected firm within 24hours, then corporation is free to take the service from outside, the expenditure incurred on it may be recovered from selected agency.
26. Penalty will be charged of Rs 500 per day if service is not provided within 24hours of complain.
27. No increase on rate due to the escalation cost during the period of contract.
28. Any other dispute arising out of the contract will be subject to the jurisdiction of Courts of Lucknow.
29. UPMSCL reserves the right to amend the terms of the contract any time during the contract period or at the time of renewal/extension of contract.